

Advice Quality Standard Certification

awarded to

Richmond Borough Citizens Advice

The Advice Quality Standard (January 2017, Version 2) is awarded at the following level:

- **Advice Only (basic initial advice and form filling)**
- **Telephone services (National, regional or local telephone helplines)**



A handwritten signature in black ink that reads 'Lindsey Poole'.

Lindsey Poole
Director, Advice Services Alliance

Date Awarded: April 2023

Valid Until: April 2026

The holder of this certificate is not an agent of the Advice Service Alliance for the purposes of giving information or advice. It is an independent provider of legal services for which it alone is responsible.

Certificate Reference Number: 0000246