

Helping people through COVID-19

What we've done during Lockdown

citizensadvice.org.uk/richmond



1,400

people helped

*"Citizens Advice Richmond literally saved me.
I would have ended up living on the streets."*



4,200

advice issues dealt with



£630,000

money gained for local residents



50%

increase in phone advice hours provided



62

staff & volunteers enabled to work from home



100%

our commitment to helping local people find solutions to their problems