

Social Policy Campaigner

Citizens Advice Richmond

Organisation: Citizens Advice Richmond

We are looking for a new volunteer for our Research & Campaigns Team, based in Hampton Hill, but working also in East Sheen.

Citizens Advice Richmond provides free, confidential and impartial advice to those who live, work or study in the London Borough of Richmond upon Thames.

Our Research & Campaigns Team uses clients' experiences and stories to identify areas that call for changes in policy or delivery of services as well as carrying out broadly based research to investigate emerging problems. For details of our current and recent campaigns click on "Research and Campaigns" on our website www.citizensadvice-richmond.org

What the Social Policy Campaigner will do:

- work with the existing team (four volunteers) to summarise evidence of areas where policy or delivery change is needed
- take part in projects to analyse issues in greater depth and help to draft reports on topics that require urgent attention
- help to reach out to local organisations and media channels to deliver our key messages and present our recommendations for change effectively
- if you have appropriate skills and experience, leverage social media to disperse our messages more widely

Qualifications/experience:

Essential:

- Strong verbal and written communication skills
- A keen sense of social justice and a determination to promote positive change
- Good computer literacy
- The ability to work closely with colleagues in a team

Desirable:

- Skills and previous experience in analysing complex information and presenting it clearly and concisely
- Experience of keeping up to date with developments in other local and national organisations and networking with them effectively when required

What's in it for you:

- It is an opportunity to gain insight into a wide range of important issues that affect people who live, work or study in the borough and to campaign for changes that will improve their lives
- It's an opportunity to learn new skills and develop existing ones
- You will be welcomed as part of a friendly and committed team and meet other volunteers in a supportive environment
- You will receive introductory training in Citizens Advice's main areas of advice and further training in areas involved in the team's projects

Role details:

We expect a regular commitment of at least one full day per week on a Tuesday at our main office in Hampton Hill, but preferably also another full day either at our Sheen office on a Thursday or working from home.

Application deadline: 23 April 2019

You will have the chance to make a real difference in your community, improve people's lives and contribute to the development of national and local policies and services.

If you would like to find out more about this exciting role, please contact Mark Weston at mark.weston@citizensadvice-richmond.org

Organisation details:

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